

TEAM MEMBER PORTRAIT
TAMI FARR

Service Director of Client Engagement



BIOGRAPHY //

Tami Farr has a heart to serve and is passionate about making a positive difference in the lives of those she encounters. Prior to joining the Flippen Group, Tami served ten years in the retail pharmacy industry.

In her time at the Flippen Group, she has had a hand in every role of the service team, working with others on improving processes to meet the needs of customers and staff. Tami leads a team to plan and execute a quality experience that exceeds expectations for each customer interaction. She also works with staff to accomplish the company's vision by developing and implementing internal systems and processes for quality client support and engagement.

Tami received her associate degree in psychology from Tyler Junior College. She and her husband, Brad, live in Texas with their two children, and love giving back to their community by volunteering at various local non-profit organizations. They enjoy traveling, and most of all, spending time together as a family. ■



KEY FACTS

- Associate degree in psychology from Tyler Junior College.
- Team leader in planning and executing quality customer interaction.